Gen Non-
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HCO POLICY LETTER OF 11 FEBRUARY 1969

TELEX LINES AND LOGISTICS

Your telex lines are powerful.

Don't use telex lines to comment. Don't use telex lines to request or to report progress. Use them to get something done or to report completions.

Two factors to remember about communication are that it can become very expensive and very complicated if control is not monitored from above.

Primarily the HCO Exec Sec of an org is responsible for the comm lines of that org, and this includes telex traffic. The HCO Exec Sec has full powers to disapprove or approve a telex to be transmitted – and uses sound judgment and foresight in doing so. Points to check for are:-

(a) The need of the telex.
(b) Too lengthy in format.
(c) Too brief in format. (As this can create Dev-T needing a request for clarification and its answer before it can be understood).

(d) Security.
(e) Logistics.

A large portion of an orgs hard earned Income can be consumed by paying excessive telex costs. It's an expensive business! The HCO Exec Sec by ruling this area with an iron hand can keep communication costs down to a minimum without cutting vital comm.

Logistics- don't put logistics on telex lines.

A logistics telex is only a commentary on the fact that nobody acted soon enough when they knew they had to have it, which means that planning is out; that there is no future planning to amount to a hill of beans.

Logistics traffic can obtain NO logistics of any real use. Telex traffic is too brief to do a good job on logistics, and usually ends up in the org. spending hundreds of Dollars – but for what – the goods still haven't arrived. Foresight and more data in dispatches do better.

Commending can go out on telex lines, and a lot of good news can come in on it. For example a new org is opening in Sweden, new franchise Centers are opening, celebrities are coming into Scientology, more Gung-Ho Groups are springing up, Ron's Journal on the launching pad ready to be shot out to the outer orgs to boost their stats. The point I'm making is that _is_ legitimate telex traffic. Telexes that have stats – that's legitimate traffic.

Logistics are not legitimate traffic on any telex lines having anything to do with anything. I don't care if some damn fool was silly enough to run out of asbestos roofing paper for his den or whatever. Comm Ev him. " Why didn't you figure it out earlier bud?".

Something else which is a flaw on telex lines is just adding " Rush" and " Soonest" and " Immediate" to a telex line giving a false priority to every piece of traffic that goes on the lines.

Unnecessary addition of priority to telex traffic is silly. If it is priority matter give it priority, but don't automatically add priority.

To sum it up- don't put logistics on telex lines. It's a Commevable offense.

Compiled from CS Order No. 46
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